

**CTS Advisory Council**

April 1, 2015

1500 Jefferson Street  
Olympia, Washington

**Welcome**

Christy Ridout, Consolidated Technology Services (CTS), opened the meeting and welcomed Daniel Bradac-Knutson (DSHS) to the Council.

Attendees: Debbie Stewart (ECY), Steve Young (DNR), Cathy Munson (LSC), Daniel Bradac-Knutson (DSHS), Nick Fuchs (DES), Dave Kirk (DFI), Rod White (DFW), Rob St. John (CTS), Dave Switzer (DOC), Bob Lanouette (LNI), and Adam Aaseby (HCA)

Guests: Lance Calisch (CTS)

**MDM Phase 2**

Lance provided an overview of the MDM Phase 2. DOR, DNR, DSHS, ECY, HCA, LNI and SIB participated in CTS requirements gathering process and the basic requirements are now complete. To implement the requirements CTS needs to implement Secure Email Gateway (SEG), Mobile Application Gateway (MAG) and Secure Content Locker (SCL) Collaborate. Secure Content Locker View is currently in place.

The vendor is AirWatch and an updated application (AirWatch Chat) will be released soon. Lance noted that details about AirWatch Chat will not be available until the new updated AirWatch application is released.

Lance asked the Council members if there is interest in this service.

- DOC is interested in secure texting; would also like the estimated cost before going forward, DOC has 600 iphones.
- LNI will get back to CTS on whether they will use this service.
- DNR has 100 agency issued iphones and at some point will reach their maximum; DNR indicated that the MAG component is important.
- DFW will not use this service.

Action Item: Lance will follow-up with AirWatch and ask if captured text is available for public disclosure.

Action Item: Lance will follow-up on the on the file types that are available; specifically, verify that SharePoint application files are available.

**LYNC Phase 3**

Lance provided an overview and update of Lync Phase 1 and Phase 2. Lance noted that those that do not have the LYNC client could still attend a Lync meeting if sent a meeting invite link.

Lance asked Council members about the interest in this service.

- LNI is interested in LYNC; multi locations would be needed.
- DNR needs to know more information about the product; cost comparisons are needed; but are interested.
- DFI is ready to use the services.
- ECY would be interested, but would like to view the demo.

Action Item: Lance will check on whether a no cost call today will be a no cost call on LYNC.

## **Tenant Design**

Action Item: CTS will schedule a LYNC demo.

Rob provided an update O365. DOC, DFW, DOH and HCA have have expressed interest in the Cloud. The first step and logical sequence is for CTS to complete the tenant design. CTS is currently working on the Statement of Work (SOW) and will share the SOW with the Council. CTS is in discussions with Microsoft consultants with regards to the SOW/tenant design.

Rob indicated that he will update the Advisory Council on the use cases.

Advisory Council members indicated they are interested in:

- Public Records;
- CTS maintaining Enterprise Active Directory - single sign on;
- Identity Management;
- Use cases with records retention; and
- HIPPA coverage.

## **Other**

Christy stated with the July 1, 2015 agency alignment in effect that the CTS Advisory Council meetings are on hiatus. May and June meetings will be held if agenda items warrant meeting.

## **Next Meeting**

May 6, 2015  
Conference Center, Room 2208  
1500 Jefferson Street  
Olympia, WA